

Safeguarding Declaration 2024-2025

Following Care Quality Commission (CQC) inspections both Connect Health Limited (CHL) and Connect Health Pain Services (CHPS) – NWCATS MSK were both rated as 'Good' with 'Outstanding' for well led.

As part of the comprehensive CQC inspection, the Safeguarding Children and Adults arrangements within CHL and CHPS were reviewed. The CQC were assured with the processes, procedures, and policies in place regarding Safeguarding Children and Adults. This level of assurance is shared with the multiple Integrated Care Boards that we work with and who continue to monitor us as part of their quality mandates.

Both CHL and CHPS continue to work with our partners to respond to initiatives and reviews at both national and local levels. Lesley Crosby, Director of Governance and Quality, is the Organisation's Accountable Officer for Safeguarding with Dr Graeme Wilkes, Chief Medical Officer supporting at Board.

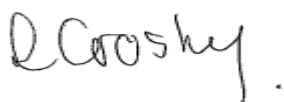
The Board at CHL and CHPS regularly review safeguarding arrangements across the organisation in order to ensure that the safeguarding systems and processes in place are effective.

In particular, the Board is assured that:

- CHL and CHPS fulfils the statutory requirement to complete Disclosure and Barring Services (DBS) checks effectively
- Safeguarding Children and Adult policies and procedures are annually reviewed, and their effectiveness tested as part of the annual audit programme.
- Safeguarding Children and Adults training is provided within the Organisation and compliance levels are reviewed and monitored internally and externally through the National Safeguarding Panel and the Clinical Governance Committee.

The Director of Governance and Quality and Designated Safeguarding Officers are all clear about their roles and have sufficient time and support to undertake them. All our staff have a responsibility to ensure that their practice is robust and complies with statutory requirements.

CHL and CHPS assures that the services it provides meets its statutory responsibilities in respect of providing a safe system that safeguards vulnerable children, young people and adults.

A handwritten signature in black ink, appearing to read 'L Crosby'.

Lesley Crosby
Director of Governance & Quality
Director of Infection Prevention and Control